

How primary care can be more SEND-friendly

Top tips from SEND Young Inspectors based on GP inspections

Make it easy to find your way around

Not knowing where to go can make an already stressful situation even harder.

- Clear signs
- Clear directions
- Clear waiting areas

Think about the environment

Small changes can make a big difference.

- Quieter spaces
- Flexible seating
- Reduced sensory overload

Don't make me ask

Support shouldn't be hidden.

- Show people what adjustments are available
- Ask me what support I might need
- Make adjustments visible

Help me know what to expect

The more I can predict, the less anxious I feel.

- Photos and videos
- Parking information
- Information about what happens next

Keep information clear and organised

It's not about having less information. It's about making it easier to find.

- Clear categories
- Easy-to-read displays
- Information that's easy to understand

How SEND-friendly is your surgery?

Complete our Inclusion Audit



Buckinghamshire
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